

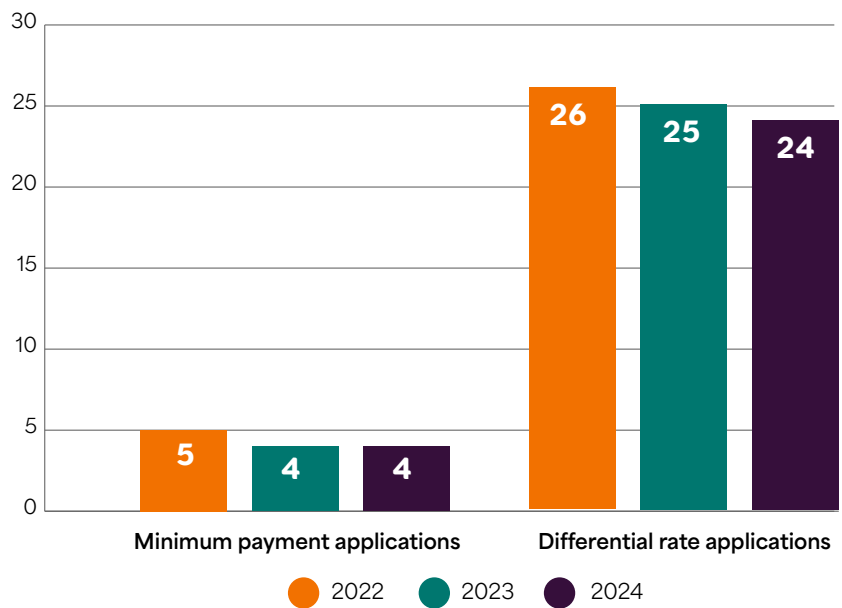
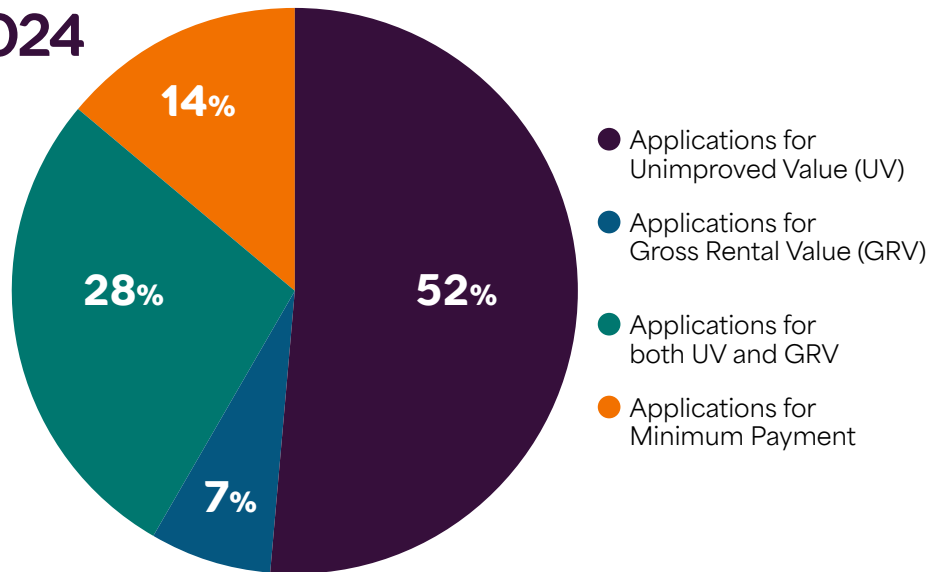


Differential rates and minimum payments

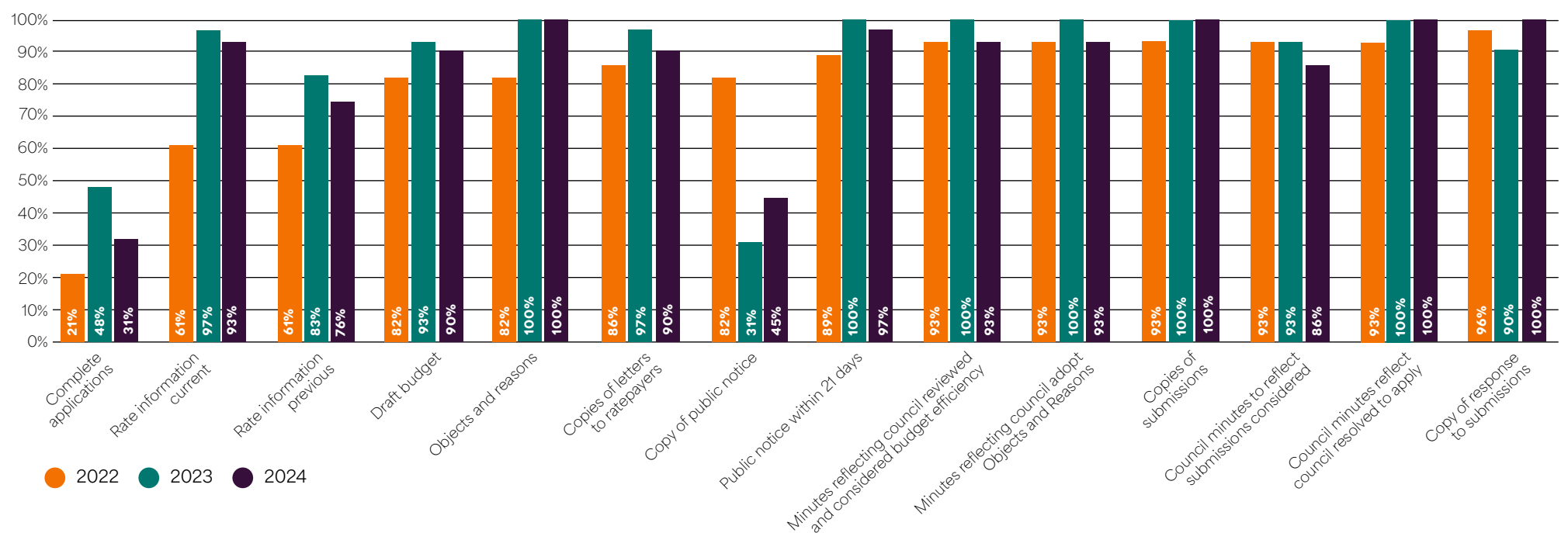
Lessons learned comparative report 2024

The Department of Local Government, Sport and Cultural Industries (DLGSC) published an infographic at the conclusion of the 2022 and 2023 differential rates and minimum payment application period. This data has been utilised and measured against the 2024 data.

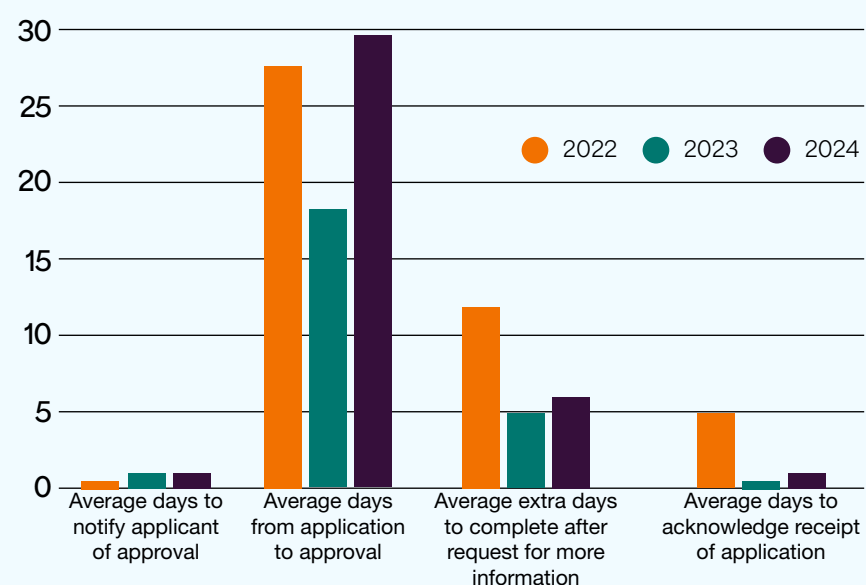
2024



Supporting documents received 2022-2023-2024 comparison



Comparison of processing times



In comparison to last year, DLGSC achieved similar processing times:

One extra day to complete an application following a request for extra information.

Zero change of days to acknowledge receipt of the application received.

Zero change of days to notify the applicant of approval.

Highlights in comparison to 2023

34% more local governments submitted their application(s) online.

100% of local governments provided sufficient Objects and Reasons for each rating category.

7% more local governments provided their responses to their ratepayers' submissions.

14% more local governments provided all 4 forms of public notice with their applications.

10% more local governments were compliant with the Give Notice Policy.

If you would like to participate in our **short survey**, please scan the QR code.

Your feedback will be used to identify future improvements to our application process.

