



KEY PERFORMANCE INDICATOR TARGETS 2023-24

Section 61(1) of the *Financial Management Act 2006* (the Act) and the *Treasurer's Instruction 904* requires key performance indicators be prepared and included in an agency annual report. Section 63(1) of the Act requires key performance indicators be submitted to the Auditor General for audit.

Key Performance Indicators enable performance to be measured, monitored, evaluated, reported, and improved. Transparent reporting of indicators ensures agencies are accountable for the expenditure of public monies.

The Gaming and Wagering Commission of Western Australian (the Commission) has two effectiveness indicators and five efficiency indicators.

In accordance with section 40 of the Act, the Annual Budget Estimates are submitted each financial year for endorsement by the Commission and then approval by the Minister for Racing and Gaming. The budget used in the setting of the Key Performance Indicators for 2023-24 was endorsed by the Commission on 23 May 2023 and approved by the Minister for Racing and Gaming on 7 June 2023.

The Commission's Key Performance Indicator Targets for the financial year ending 30 June 2024 were approved on 19 September 2023.

EFFECTIVENESS KEY PERFORMANCE INDICATORS

	Target
1.1 Percentage of unlawful gambling detected in relation to total audits ⁽¹⁾	0.89%
1.2 Number of violation reports/ infringement notices issued in relation to casino gaming	5

EFFICIENCY KEY PERFORMANCE INDICATORS

	Target ⁽²⁾
2.1 Cost per Gambling Certificate/Permit issued ⁽³⁾	\$596
2.2 Cost per Casino Employee Licence issued ⁽⁴⁾	\$1,381
2.3 Cost of monitoring the integrity of casino gaming operations over one year ⁽⁵⁾	\$304,648
2.4 Cost per instance of unlawful gambling detected ⁽⁶⁾	\$57,122
2.5 Cost per casino submission received ⁽⁷⁾	\$1,376

Notes:

⁽¹⁾ This figure is calculated by dividing the number of audits/inspections by the number of unlawful activities detected.

⁽²⁾ The Annual Budget Estimates contain the Total Cost of Services, used for the calculation of the Commission's efficiency Key Performance Indicators. Any monies held in a Special Purpose Account are deducted from the Total Cost of Services for the purpose of calculating the efficiency indicators.

⁽³⁾ This indicator is calculated by dividing the cost allocation for the activity by the number of certificates and permits issued.

⁽⁴⁾ This figure is calculated by dividing the cost allocation for the activity by the number of licences issued.

⁽⁵⁾ This indicator is calculated by dividing the cost allocation for the activity by the number of violations by the casino licensee and/or licensed employees.

⁽⁶⁾ This indicator is calculated from dividing the cost allocation by the number of unlawful gambling breaches detected.

⁽⁷⁾ This indicator is calculated from dividing the cost allocation by the number of submissions received by the Commission related to casino gaming.